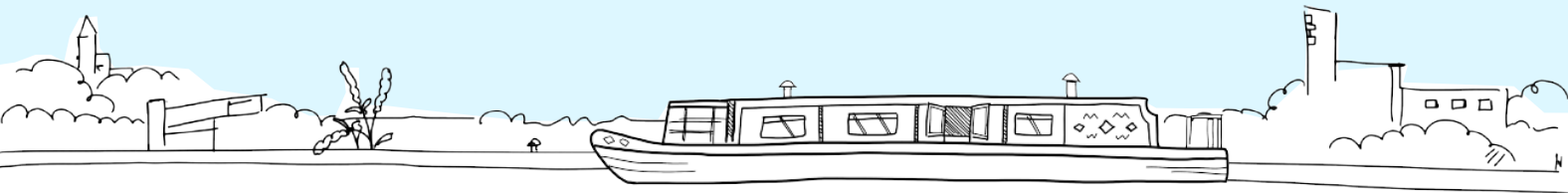


Thank you for your interest in joining our team. So who are ABC Leisure Group and what do we do?



ABC Leisure Group own and operate 17 inland waterway marinas across the UK.

We are best known for our luxury holiday hire fleet, offering self-drive self-catering holidays aboard a fleet of around 200 boats. These boats are all fitted out at the centralised boat building operation at Alvechurch Marina, Worcestershire.

In addition to the holiday hire fleet we also operate a further 100 boats for third parties and many of these boats are also built at Alvechurch.

ABC service and maintain these boats, as well as offering a full housekeeping service from the commercial laundries which operate on the marinas. We also have to train the thousands of guests we greet to safely handle the fleet of boats.

In addition to our fleet we also have:

- Around 1,000 private moorings
- Holiday lets
- Caravan parks
- Maintenance and repair services
- Yard services such as Pumpout, Red Diesel & Gas
- Boating essentials such as Coal, Kindling and Chandlery

Working for ABC offers a varied career that changes with the seasons. We do look for some transferable skills, but the key attribute required is a great attitude and a desire to provide our customers with the best possible experience and service.

We are **very proud** of our customer service rating on Feefo from over 8000 reviews, Trip Advisor, Google and other customer review sites.





Our roles are varied, with something for everyone.

Most of our roles involve weekend working as this is when we are at our busiest.

For the technical teams there is the requirement to hold the call out phone on a rota basis. Thankfully we don't get that many actual call outs, and mostly it's an advice line to guests.

The summer is busy with happy guests setting off and returning from their holidays. During the winter we carry out the major works on the fleets, such as repainting, anti-fouling and major repairs. The activities are seasonal but its busy all year round.

As well as a **competitive salary** there are additional employee benefits:

- Extra payments for holding the call out phone
- Extra payments for weekends and Bank Holidays
- Staff discount scheme
- Group Life Assurance
- Employee Assistance Programme
- Charity and Communities Fund
- Staff suggestion scheme
- Training and development opportunities

We also offer **various options for holidays on the ABC Boat Hire Fleet** which start with free of charge training holidays (last minute availability), and discounts off Hosesasons holidays. We also provide a uniform and a 'break' area with free tea, coffee and cordial and milk. There is also free on-site parking.

Our Mission

Helping our customers escape to a slower pace of life on or near our Inland Waterways

everythingcanalboats.com

